

Announcing the outstanding business achievements of :

## **The Lavender Room West Lakes, South Australia for Service Excellence**

This Award recognises their commitment to delivering service of the highest quality for its customers, trade suppliers and business associates.

The Australian Excellence Awards are a nationally recognised and self-funded Business Awards Program. In the current program year, there have been a large number of new business entrants from across the country; the latest Award Winners are among an esteemed group who have demonstrated the core values of excellence in business enterprise, customer service and e-commerce.

This Australian business has established itself as a Service Excellence leader. We congratulate the management team and its people for their determination to succeed in a broad marketplace with tough competition.

Luke Chiodo-Gurr, CEO at the Australian Excellence Awards personally congratulated them for their outstanding effort and commitment to leadership as a business that exhibits 'best practices'. Customers were clearly pleased too, as these testimonials proved;

***"...I love the friendly team at The Lavender Room for their attention to detail, professional service and helpful advice...the space is warm and inviting; a real feast for the senses and a delight to return to for absolute relaxation..."***

***"...the team at The Lavender Room are this business' greatest asset; they're like good friends you want to keep coming back...I recommend them at every opportunity I get; simply fantastic!"***

***"...I like this place for the variety of treatments I can choose, the dedicated and beautiful people here but most importantly, the quality of customer care...the products they use and recommend feel wonderful on the skin...they deserve every recognition they get; well done..."***

For more information contact:

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## About the Australian Excellence Awards

Administered by a team of highly trained and experienced professionals, the Australian Excellence Awards Centre consistently monitors and reports on market trends, local and global benchmarks, human resources and productivity.

Transparency around privacy, data collection, survey techniques, assessment and delivery of the Awards Program is paramount to our success and ultimately, the success of the Award winners. A true indicator of our strength and independence, the Australian Excellence Awards are not financially supported, affiliated or sponsored by any organisation.

These Awards are open to all businesses which are owned or operated in Australia that exemplify excellence across private and public bodies in categories covering service excellence, business enterprise innovation and e-commerce websites.

The mission of the Australian Excellence Awards is;

- To conduct thorough research on those businesses entering the program
- To recognise and honour excellence in Australian business
- To ensure transparency in the Awards process
- To provide opportunities for business to celebrate their successes

For more details about the Awards Program, go to our secure website at:

[www.australianexcellenceawards.com.au](http://www.australianexcellenceawards.com.au)



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